

# Infor CRM Product Footprint

Infor Ming.le™

## Infor Customer Relationship Management

Contracts & Accounts	Opportunity & Pipeline	Sales Processes	Activity Management	Sales library	Campaign Management	Campaign Budgeting	Email Marketing
Case Management	Defects & Returns	Notes & History	Product Configuration	Team Collaboration	Notifications & Alerts	Lead management	Contracts
Service Level Agreements	Knowledge Management	Customer Portal	Assets	Quotes & Orders	Financial data	Multi-currency	Dashboards & Reporting
Competitors	Forecast	Advanced Analytics	Literature Requests	Resource Management	Enterprise Search	Import / Export	Team Security

Web, Mobile, Offline Mobile, Outlook Client, Email integration, Remote Offices, Designer

Cloud, Adaptive Framework, Web Services, Remote Offices, ION, Workflow, Job Manager